A study on the evaluation of drug package inserts: a prospective observational study

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ABSTRACT

Background: The package inserts are an important source of information for the patient and the prescribers which are often incomplete in terms of information. Not many of them are patient friendly, usage of technical terms further complicates the scenario amidst inadequate doctor-patient ratio. Aim of the study was to evaluate the completeness of package inserts.

Methods: Hundred package inserts were collected from June 2018 to September 2018 from nearby pharmacies and drug store of a tertiary care hospital, Government Medical College, Akola and evaluated in terms of completeness as per guidelines mentioned in the section D of Drug and Cosmetics Act 1945, language used and addressed to whom. Each guideline followed under section D was given a score of 1 and absence 0 depending upon which grouped as Grade A (>15), Grade B (10-15), Grade C (<10). Result was analysed in Microsoft Excel 2010 expressed in percentage and whole numbers.

Results: Out of the 100 package inserts evaluated the guidelines like mentioning of special circumstances like pregnancy was present in (98%), undesirable effects in 98%. All of them used English with 3% having combination with regional language, 70% had no mention as to whom it is addressed. Grades allotted after evaluation A, B, C, 24%, 74%, 2%.

Conclusions: The present study showed though improvement occurred deficiencies should be corrected and properly scrutinised for better compliance of the patient and effective drug use and to step up the healthcare services in society.

Keywords: Addressed to whom, Language used, Package inserts, Section D of drug and cosmetics act 1945

INTRODUCTION

A package inserts also known as “prescription drug label or prescription information” is a document approved by the administrative licensing authority with precise, reliable, authenticated information and is provided with the package of the drug, is directed to prescribers as well as patients to provide information for safe and effective use of drugs.1

In India the doctor patient ratio is 1:1700 while the recommended doctor patient ratio is 1:1000.2,3 Hence it is difficult for doctor to impart detail information about the drug as well as for the patient to remember them.4 Since the oral information provided is missed, forgotten or misunderstood by the patient there is to certain extent dire need of written information provided to them in a language which is easily understood by them to use drugs judicially.5
Due to workload on the doctors of the developing countries and limited access to recent advances in relation to a particular drug under such circumstances as well the package inserts serve as a source of information for safe and effective drug use.\(^6\)

Hence it is an important source of information addressing the physicians, pharmacists, drug administrators like nurses as well as for the patient.\(^7\)

Regulatory authorities like USFDA EMA functional in different countries with different regulatory requirements regarding package inserts contents with amendments from time to time.\(^8,9\) In India regulatory authority is CDSCO and the regulation are provided under section 6.2 and 6.3 of Drugs And Cosmetics Act 1940 And Rules 1945 final amendment of which was enforced in 1986,\(^10,11\) The Drug and Cosmetics Act as well as Schedule Y (referring package insert as “prescribing information”) does not specify the user of the package insert although however appears to be directed towards health care professionals.\(^12\)

In India studies conducted on the quality and quantity of information in package insert highlighted deficiencies.\(^12,13\) A study conducted by Shivkar et al although showed improvement in results regarding information on package insert from that conducted by Sethi et al still further improvement is required.\(^12,13\)

Studies conducted in abroad like UAE and Denmark also showed less compliance of the package with regulations and international standards as well as confusing and inconsistent information in package inserts leading to reduced compliance among patients.\(^14,15\)

Thus, present study was conducted to find out the improvement as well as completeness in terms of information in package inserts.

**METHODS**

A prospective observational study was carried out from June 2018 to September 2018 using 100 package inserts collected from different pharmacies of the locality and drug store of tertiary care hospital of Government Medical College, Akola covering different class of drug as well as different dosage forms and evaluated in terms of completeness as per guidelines mentioned in Section D of Drug and Cosmetics Act 1945 and language used and information regarding to whom it is addressed.

Each guideline of the Drug and Cosmetic Act 1945 that was followed was given a score of “1” and absence of it “0”. Depending on the score obtained 100 evaluated package inserts were grouped under as number of them under grade A (>15 score), grade B (10-15 score), grade C (<10 score). Result was analysed in Microsoft Excel 2010 and was expressed as whole number and percentage.

**RESULTS**

Hundred package inserts were collected from local pharmacies as well as drug store of tertiary care hospital covering different class of drug used as well as different dosage forms. Maximum class of drug whose package insert was available was of antibiotics 60% (Figure 1).

![Figure 1: Classification of 100 package inserts on the basis of class of drug.](image)

Maximum dosage route that was seen in the 100 collected package inserts were of oral dosage routes 82% (Figure 2).

![Figure 2: Percentage of 100 evaluated package inserts showing individual dosage form.](image)

Among the 100 evaluated package inserts 98% had special circumstances mentioned like pregnancy and lactation, 98% had mentioned undesirable side effects, 80% had special precaution for storage as shown in (Table 1).

Among the 100 evaluated package inserts 24 of them were under grade A, 74 of them were under grade B, and 2 of them were under Grade C (Figure 3).
Table 1: Percentage of the evaluated 100 package inserts with individual guidelines of the act.

<table>
<thead>
<tr>
<th>Guidelines of the act</th>
<th>Percentage of package inserts complying with the guidelines</th>
</tr>
</thead>
<tbody>
<tr>
<td>Special circumstances like pregnancy, lactation</td>
<td>98</td>
</tr>
<tr>
<td>Undesirable effects</td>
<td>98</td>
</tr>
<tr>
<td>Contraindications mentioned</td>
<td>96</td>
</tr>
<tr>
<td>Therapeutic indication specified</td>
<td>95</td>
</tr>
<tr>
<td>Interactions with other medications mentioned</td>
<td>94</td>
</tr>
<tr>
<td>Dose and method of administration</td>
<td>90</td>
</tr>
<tr>
<td>Special warnings and precautions</td>
<td>80</td>
</tr>
<tr>
<td>Special precaution for storage</td>
<td>80</td>
</tr>
<tr>
<td>Shelf life after opening the container</td>
<td>70</td>
</tr>
<tr>
<td>Excipients used</td>
<td>60</td>
</tr>
<tr>
<td>Shelf life after dilution/reconstitution</td>
<td>50</td>
</tr>
<tr>
<td>Antidote to be used in case of overdose</td>
<td>40</td>
</tr>
<tr>
<td>Instructions for use</td>
<td>40</td>
</tr>
<tr>
<td>Incompatibility</td>
<td>34</td>
</tr>
<tr>
<td>Effect on driving mentioned</td>
<td>30</td>
</tr>
<tr>
<td>Pharmacokinetic</td>
<td>20</td>
</tr>
<tr>
<td>Nature and specification of the container</td>
<td>10</td>
</tr>
<tr>
<td>Shelf life for sale</td>
<td>10</td>
</tr>
<tr>
<td>Retail price of the drug</td>
<td>2</td>
</tr>
<tr>
<td>Reference of information</td>
<td>0</td>
</tr>
</tbody>
</table>

Among the 100 evaluated package all of them used English language only 3% of them had a combination of English and regional language (Figure 4).

![Figure 4: The usage of language in 100 evaluated package inserts.](image)

Among the 100 package inserts evaluated 70% did not mention as to whom it is addressed (Figure 5).

![Figure 5: Percentage of package insert showing to whom it is addressed.](image)

**DISCUSSION**

Package inserts are important source of information for prescribers and patients. Not only in India but also in countries like Europe, USA, Australia, Saudi Arabia substantial efforts are made for improvement of the information content of package inserts.16

The present study about package inserts carried out collecting package inserts available in local pharmacy as well as drug store of tertiary care hospital and was analysed, in the 100 package inserts analysed 60% of the package insert belonged to class of antibacterial and 82% of them belonged them had oral route of administration (Figure 1 and 2). Antibacterial class was also found maximum in studies conducted by Deepak et al, Sudhamadhuri et al and Shruti et al.17,18 Oral as route of...
administration was found maximum in Deepak et al, Sudhamadhuri et al, Sudha et al, Kalam et al and Shruti et al.1,17,19-21

As per the guidelines evaluated according to Drugs and Cosmetic Act 1945 (Table 1) undesirable effects were mentioned in 98% of the evaluated package inserts which is more as compared to studies conducted by Deepak et al where it was mentioned in 37.69% and Chhaya et al where it was mentioned in 97% of the evaluated package inserts.17,22 In the present study pregnancy and lactation was mentioned in 98% of the evaluated package inserts which is more in comparison to study conducted by Deepak et al where it was mentioned in 37.69% and Chhaya et al where it was mentioned in 89% and Sudha et al where it was mentioned in 84%.17,20,22 As per the guidelines mentioning of Method of administration and precautions of use as found out in present study was 80% and 90% which was similar to the study conducted by Sudhamadhuri et al.1 In present study antidote was mentioned in 40% of the evaluated package 100 package inserts which was more compared to studies conducted by Sudhamadhuri et al where only 20% is mentioned, 13% in a study conducted by Chhaya et al and Kalam et al where it is mentioned in only 4%.1,17,21 In the present study contraindication was present in 96% of the evaluated package inserts which was similar to a study conducted by Chhaya et al however more than the result as obtained by Shruti et al and Sowmya et al which was 91%.19,22,23 In the present study special mention about driving was present in 30% of the evaluated package inserts as compared to 2% in a study conducted by Kalam et al, 16% in a study conducted by Chhaya et al, 13% in a study conducted by Sudha et al and 17% by Shruti et al.18,22 Excipients where mentioned in 60% of the present study as compared to the study conducted by Sudhamadhuri et al 120% and 12% in a study conducted by Chhaya et al.22 Storage information was present in 80% of the present study as compared to 62% in a study conducted by Sudhamadhuri et al and 58% in a study conducted by Kalam et al.1,21 Interaction with other medications was mentioned in 94% of the package inserts evaluated as compared 89% in a study conducted by Chhaya et al and 90% as compared to Sudha et al and only 12% as found in a study conducted by Kalam et al.20,22 In the present study shelf life after dilution and after sale was present in 50% and 10% whereas it was absent in a study conducted by Deepak et al.17 Retail price was present in 2% of the evaluated package inserts however absent in Deepak et al and Shruti et al.17,19

In the present study most of the evaluated package inserts belonged to Grade B (Figure 3) which was similar as seen in a study conducted by Deepak et al and Shruti et al.17,19

In the present study most of the evaluated package inserts were written in English as compared to other studies as well (Figure 4).

Due to in adequate doctor patient ratio in India and workload it makes it all the more difficult for the physician to give enough time to patients giving rise to medication errors and reduced compliance. Hence patient oriented Package inserts are necessary devoid of technical terms. Currently in India all package inserts are mostly directed towards the prescribers. In the present study as well 70% was directed to the prescribers (Figure 5) similar to that found by Sudha et al, Kalam et al and Sudhamadhuri et al in their respective study.1,20,21

The present study was conducted with the package inserts available local pharmacy and medical store of a tertiary care hospital hence more wide scale study covering different pharmacy as well as hospitals in a region should be done for better evaluation.

Company wise distribution was not done in the present study however it should be done to see whether information regarding different brands of same drug launched by different companies provide uniform information were the few limitations of this study.

CONCLUSION

Though the present study has shown some improvement from the studies conducted in the past still further improvement is required. Package insert should be more patient oriented without the use of technical terms specially in country like India where over the counter medication is rampant as well as inadequate doctor patient ratio.

Since India is a multilingual country availability of package insert in all languages would be difficult hence more of pictographic presentation specially of side effects and methods of administration should be emphasized for better understanding and compliance of the patient.

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Ethical approval: The study was approved by the Institutional Ethics Committee

REFERENCES